LIBRARIES
IN CLACKAMAS COUNTY

Changes are coming!

Libraries in Clackamas County (LINCC) are simplifying the way we provide ebooks, eaudiobooks and emagazines to our patrons. Beginning Monday, June 27, we will no longer offer content through the cloudLibrary app, and instead will offer ebooks, eaudiobooks and emagazines through the Libby app, starting Friday, July 1. This change does not apply to any other online services.

What's the deal with all the names?

- **Libby mobile app:** Available on Android and iOS devices, this is the newer app from OverDrive. Users can search for your library in Libby and get started today.
- **Libby browser experience:** Users can enjoy many (but not all) of the same features of the Libby mobile app in a web browser at libbyapp.com.
- **Your library's OverDrive website (Library2go):** Each library has their own unique website with .overdrive.com in the URL. As part of the Oregon Digital Library Consortium (ODLC), which is a group of libraries from across the state of Oregon who work together to provide access to downloadable audiobooks and ebooks for patrons at member libraries, LINCC's is Library2go.overdrive.com. Your library's OverDrive website is best enjoyed on a desktop or laptop computer. It has a different look and feel than Libby.
- **OverDrive:** The name of the company that provides you with a digital reading platform. With the OverDrive service, you have access to ebooks, eaudiobooks, and emagazines.
- **OverDrive app:** The OverDrive app is a legacy app for Android, iOS, Windows 8/10, and a desktop version for Windows and Mac for audiobooks only. We are winding down usage of this legacy software and welcoming more users to Libby.
- **CloudLibrary (browser experience and mobile app):** The cloudLibrary app is a digital reading platform where we have a collection of ebooks and eaudiobooks. This is the service we are discontinuing.

How long will cloudLibrary be available? When is the last possible day I can use cloudLibrary before it is shut down?

CloudLibrary will be available until June 26, 2022. Until then, cloudLibrary users will still be able to access content, however, some features, such as the ability to place holds, will be turned off May 31st. Library2go, accessible through the Libby app, is available and we encourage you to switch over now. If you need help downloading or using the Libby app, we encourage you to call your library. Our friendly staff are here to help you with this transition.

Will the current cloudLibrary collection migrate over to Libby/Library2go?

Yes. Almost all titles will migrate over to Overdrive. As always, if there is something you would like us to consider purchasing, please contact your library.

When is the last day I can place titles on hold in cloudLibrary?

May 31, 2022 is the last day you can place holds on titles in cloudLibrary. However, keep in mind that content will be unavailable soon after this date. We encourage you to switch over to Libby to start placing holds. *Note: if items are currently in cloudLibrary and not yet in Libby, we recommend you keep a list so you can place holds once the transfer is complete. Alternatively, you can recommend the title in the [Library2go web platform](#), which will automatically place you on hold for it when our collection transfers.*

When is the last day I can borrow titles in cloudLibrary?

June 26, 2022 is the last day you can access anything on the cloudLibrary app. Note that you will lose access to all checked out materials, holds, and checkout history after this day.

Will my holds and my reading history from cloudLibrary be automatically transferred to Libby/Library2go?

No, these will not be transferred over. You should begin to place holds in Libby. Wait times for items will appear long until July 1st, when our full collection from cloudLibrary has been transferred over, but afterwards you will enjoy shorter wait times and a better selection of titles. If you want to save your history from cloudLibrary, you will need to copy the information. Ask a staff member for assistance if you need help doing this.

What happens to my account after cloudLibrary is shut down?

Once cloudLibrary is shut down and no longer available to Libraries in Clackamas County cardholders on June 27, 2022, existing information associated with the cloudLibrary account using your LINCC library card (email, reading history, holds, etc.) will be eliminated. *Note: This ONLY applies to cloudLibrary, not **physical items** or **items in Libby/Library2go**.*

If I already have an account with cloudLibrary, do I need to create an account with Libby/Library2go?

Yes, you will need to create an account with Libby/Library2go. Once you download the app, follow the prompts to set up your account. If you have problems, contact your library for assistance.

What devices are compatible with Libby/Library2go?

Libby is compatible with Android and iOs devices, as well as Chromebooks, ereaders, Kindle tablets/ereaders, Kobo ereaders, NOOK ereaders, and Windows/Mac computers. For help with devices, a snapshot of how popular devices work with Libby/Library2go, including compatible apps or software and links to step-by-step getting started articles, please visit this link. If you need more help, please contact your library and staff will assist you.

I own a Kindle e-ink device. Can I use Libby/Library2go?

Yes! A benefit of this transition is that while cloudLibrary did not offer titles in the Kindle format, Library2go and the Libby app do. For assistance, visit this link.

How many items can I borrow and how many holds can I place in Libby/Library2go?

Patrons are able to check out 6 items at a time and place 6 items on hold.